والالبارا والإدارا المالية الماسل المالية المالية المالية اللالداء ake our credit card with you wherever you go.

**Gold MasterCard®** 

Pinnacle Bank

### FEDERAL CREDIT APPLICATION INSURANCE DISCLOSURE

Pinnacle Bank offers a Group Credit Card Insurance Program. This program is offered and underwritten by Central States Health and Life Co. of Omaha and Central States Indemnity Co. Of Omaha, both of Omaha, Nebraska. You are not required to purchase the Payment Protection Plan form the bank or it's affiliates nor are you prohibited from purchasing insurance elsewhere to receive an extension of credit from the bank.

### FEDERAL SALE OF INSURANCE DISCLOSURE

The Payment Protection Plan is not a deposit of or quaranteed by the bank, the FDIC or any other agency of the United States.

By signing, I acknowledge that I have received a copy of both (Federal Credit Application Insurance and Federal Sale of Insurance) disclosures on today's date. Unless this disclosure is provided electronically or I have applied for credit by mail, I also acknowledge that this disclosure has been provided orally.

X	
Individually	Date
X	
Individually	Date

This MasterCard® Card may not be used for any Illegal transaction.

A fee may be imposed by an ATM operator not holding the consumer's account, or by any national, regional or local network used to complete the transaction.

Multi-Currency Conversion Rates

If you effect a transaction with your MasterCard® card in a currency other than U.S. Dollars, MasterCard® will convert the charge Into a U.S. Dollar amount. This rate may differ from day to day. A 1.0% Fee is assessed on international transactions when a currency conversion occurs This fee is unchanged. MasterCard® will also impose a fee on foreign transactions where a currency conversion is not performed.

When you use the...



# MasterCard® Credit Card for the purchase of goods or services, the following benefits are yours!

ADVANTAGE - TRAVEL

- · Travel Reservation Service
- Bonus Travel Dividends
- Concrerge Services
- Automobile Rental Insurance
- Auto Rental Discount
- Medical Assistance Services
- Travel Protection
- Lost Luggage Locator Service
- Lost or Damaged Luggage Insurance
- Hotel-Motel Burglary Insurance
- · Payment Card Registration
- Quarterly Newsletter
- Key Registration

#### TRAVEL ACCIDENT INSURANCE

You, your spouse and dependent children up to age 19 (age 25 If a full-time student at any institute of higher learning) are automatically covered with common carrier travel accident insurance every time you travel by air, bus, train, ship, taxi, or any other common carrier anywhere in the world when you charge your entire fare to our card. This coverage is provided to you at NO EXTRA COST.

### **CREDIT INSURANCE**

Our Credit insurance program can protect your card, your family, and your credit rating when you may need it most due to unexpected events.

### SCORECARD® BONUS POINTS

Earn Bonus Point's for every net retail purchase you make with our Pinnacle Bank Credit Card! You can redeem Bonus Points for brand-name merchandise and exciting travel awards. Visit www.scorecardrewards. com and browse the current award selections. You'll be amazed at what ScoreCard® has to offer! To find out how the plan works, ask one of our friendly representatives.

Market Committee Com	The state of the s						
Inferest Rates and Interest Charges	MasterCard <sup>9</sup>						
Annual Percentage Rate (APR) for Purchases	13.80%  APR may vary with the market based on the Prime Rate.						
APR for Balance Transfers	N/A						
APR for Cash Advances	13.80% APR may vary with the market based on the Prime Rate.						
Penalty APR and When it Applies	None						
Paying interest	Your due date is at least 25 days after the close of each billing cycle. We will not charge you interest on retail purchases if you pay your entire balance by the due date. We will begin charging interest on cash advances on the transaction date. We do not offer balance transfers.						
Minimum Interest Charge	None						
For Credit Card Tips from the Federal Reserve Board	To learn more about factors to consider when applying for or using a credit card, visit the web site of the Federal Reserve Board at <a href="https://www.federalreserve.gov/creditcard">https://www.federalreserve.gov/creditcard</a> .						
Feos	MasterCard <sup>5</sup>						
Annual Fee	\$30.00						
Transaction Fees							
Balance Transfer	None						
Cash Advances	None						
Foreign Transaction	1.0% of each transaction in U.S. Dollars						
Penalty Fees							
Late Payment	Up to \$20.00						
Over-the-Credit-Limit	None						
Returned Payment	None						
Other Fees							
<ul> <li>Lost/Damaged Fee</li> </ul>	\$20.00						
Phone payment fee	\$10.00 per occurrence if processed with a live representative. No charge if processed through the automated system.						

• Finding payment rec

The prime rate used to determine your APR is the rate published in the Wall Street Journal on the 1st day of the prior month. The annual percentage rate may vary April 1 or October 1 death year.

Variable rate determined by adding 16.00% to the prime rate.

How We Will Calculate Your Saltance; Wo use a melhot calced "average daily belance" (including new purchases).\* See your account opening disclosures for more details.

Billing Rights: Information on your rights to dispute inassactions and how to exercise those rights is provided in your account agreement.

Cre	CREDIT APPLICATION  Credit Limit Requested \$			Check Account Choice; · (Signature required for John epplicant) WasterCard®				☐ Individual Account ☐ Joint Account (see oc-applicant and signatures section) ☐ Credit Une Increase			
(APC (ASI)	ORTANT INFORMATION ABOUT PRO- utions to obtain, verify and record information that will allow us to identify you.	CEOURES FOR OPE vation that identifies o	NING A NEW sch person w	ACCOUNT: To be	to the government unt. What this mean identifies document	fight the funding of 19 to you: When y	n brus meiromas la cook na nago uo	ronay laundarin xwri, we will ask	g activities, Fi for your name	ederal lawe require all financial e, address, dale of birth, and other	
	Last Namo			Pret			Agodie		Social Security Number		
	Oste of Birth .	No. of Depend	ents	Home Phone ( )		Cell Phone		Own Own	Rent Oth	er Monthly Payment \$	
APPLICANT APPLICANT	Corrent Address			City			State	Zip Code		How Long (yrs)	
	Making Address (il different from above)			City			State	Zip Code		How Long (yrs)	
	Previous Address (if less than 2 years at present address)			Cay			State -	Zip Code		Han/Long (yrs)	
	Employer			Self Employed  Self Employed			Work Phone			Date Employed	
790	Address					Position/Occupation			Monthly Gross (noome S		
Koter As	Namo and Audress of Previous Employer (I less than 2 years at prosent employer)									How Long (yrs)	
	Source of Additional Income: Income from allmonry, child support or separate maintenance need not be revested if it is not considered in obtaining credit-vertilates									Amount par Month \$	
1	Nearest Relative (Not Living With					Home Phone			Relationship		
LICANT	Last Name			First			Middle			Social Security Number	
	Date of Slith	No. of Dependen	ıts	Home Phone		Cell Phone		Oym F	lent Other C) []	Monthly Payment \$	
	Current Address			City .			State	Zīp Code		How Long (yrs)	
7.50 7.50 7.50	Previous Address (If less than 2 ye	s)	City			State Zip Code			How Long (yrs)		
S	Employer	Salf Employed D Yes Q No			Work Phone			Date Employed			
	Address Position/Occupsion								Monthly Gross Income \$		
0	Name and Address of Creditor  1. Name Mortgage/Rent	N	iama under W	hich Account is Ca	Account is Carried Account Number		Balance			Monthly Payment	
CREDIT	2. Bank Credit Card/Bank Name and	(Address								<b>_</b>	
	·		·								
SIGNATURES	PLEASE READ THE FOLLOWING CAREFULLY SEFORE SIGNING: This statument is submitted to obtain credit and tives certify that all information hardin is time and complete. It's inquiries may be made to variety information and that credit releases or vertications may be included to the option to work of the subject to be credit policies of it against a be about by the terms work concludes of the contributor represents, a copy of which will be made to the applicant to perfect policies of it and appeared to the propriet of the perfect policies of the perfect and perfectly appeared to the perfect of the perfec										
	Applicant Signature Bate Co-Applicant Signature  MasterCount No.									Dato	
FOR NTERNAL USE ONLY	Dale Approved		ļ	Credit Line			ı	Approved By	,		
Pinnacle Bank, Papilioh, NE 68046 FOLO AND SECURE WITH THRE FOR MAILINO Application ©2009 FIS® 011/2 All contents are accurate at the time of printing for changes that may have been made after printing please call (800) 369-7283.											

### YOUR BILLING RIGHTS: KEEP THIS DOCUMENT FOR FUTURE USE.

This notice tells you about your rights and responsibilities under the Fair Credit Billing Act.

# WHAT TO DO IF YOU FIND A MISTAKE ON YOUR STATEMENT

If you think there is an error on your statement, write to us at the address shown on your monthly billing statement.

In your letter, give us the following information:

- Account Information: Your name and account number
- Dollar Amount: The dollar amount of the suspected error
- <u>Description of Problem</u>: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

#### You must contact us:

- Within 60 days after the error appeared on your statement.
- At least 3 business days before an automated payment is scheduled, if you want to stop payment on the amount you think is wrong.

You must notify us of any potential errors <u>in writing</u> (or electronically). You may call us, but if you do, we are not required to investigate any potential errors and you may have to pay the amou

### WHAT WILL HAPPEN AFTER WE RECEIVE YOUR LETTER

we receive your letter, we must do two things:

- 1. Within 30 days after receiving your letter, we must tell you that we received your letter. We will also tell you if we have already corrected the erro
- Within 90 days of receiving your letter, we must either correct the error or explain to you why we believe the bill is correct.

While we investigate whether or not there has been an error

- We cannot try to collect the amount in question, or report you as delinquent on that
- The charge in question may remain on your statement, and we may continue to charge
- you interest on that amount.

   While you do not have to pay the amount in question, you are responsible for the mainder of your balance.
- We can apply any unpaid amount against your credit limit.

After we finish our investigation, one of two things will happen:

- If we made a mistake: You will not have to pay the amount in question or any interest or other fees related to that amount
- If we do not believe there was a mistake: You will have to pay the amount in question, along with applicable interest and fees. We will send you a statement of the and the date payment is due. We may then report you as delinquent if you do not pay the amount we think you owe.

receive our explanation but still believe your bill is wrong, you must write to us within  $\underline{10}$ days telling us that you still refuse to pay. If you do so, we cannot report you as delinquent without also reporting that you are questioning your bill. We must tell you the name of anyone to whom we reported you as delinquent, and we must let those organizations know when the matter has been settled between us.

If we do not follow all of the rules above, you do not have to pay the first \$50 of the amount in question, even if your bill is correct.

#### YOUR RIGHTS IF YOU ARE DISSATISFIED WITH YOUR CREDIT CARD PURCHASES

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

- The purchase must have been made in your home state or within 100 miles of your corrent mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)

  2. You must have used your credit card for the purchase. Purchases made with cash advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- from an ATM or with a check that accesses your credit card account do not qualify.
- You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us in writing (or electronically) at the address shown on your monthly billing statement.

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report you as delinquent.

REV. 01/13

01.13\_CREDITCARD\_AGREEMENT

# PINNACLE BANK/BANK OF COLORADO CREDIT CARD AGREEMENT

This Agreement, along with the Credit Application and Credit Account Disclosures comprises the Credit Agreement between you and Pinnacle Bank/Bank of Colorado. It applies to you and to all eligible users of your card(s). It is effective on the date your card is activated and terminates on the date of expiration shown on your card. Your signature on the credit card application means that you have read and agree to the terms of this Agreement. You acknowledge receipt of a copy of this Agreement.

### A. WORDS OFTEN USED IN THIS AGREEMENT

In this Agreement, "We," "Us," and "Our" mean Pinnacle Bank/ Bank of Colorado. "You" and "Your" mean each person who signs an application for, or otherwise requests, a credit card account with us. "Account" means your credit card account with us. "Card" means each credit card we issue to you for your Account.

### B. AGREEMENT

You agree to the terms of this Agreement. When you use your Account or let someone else use it, you promise to pay the total amount of the transaction as well as any interest or fees that may be due. All amounts owed must be paid in United States dollars. You promise to do everything this Agreement requires of you. You will be legally bound by this Agreement if you sign an application to obtain credit from us, or if you sign a sales draft, or if you use or permit someone else to use the card. If the Account is a joint Account, you and the joint Account holder each will be bound by this Agreement and each of you will be jointly and individually responsible for repaying all amounts due under this Agreement. Any authorized user of your Account will, by such use of the Account, be bound by the terms of this Agreement.

You understand and agree that we will be unable to determine whether any particular transaction on your Account has been conducted by you, your joint Account holder or the authorized user or if the transaction by the authorized user was indeed authorized by you or made for your benefit. If you fail to comply with any of the terms of this Agreement, we may declare all amounts you owe to be immediately due and payable, prohibit further transactions on your Account, cancel the card(s) and revoke any privileges associated with your Account.

### C. HOW YOUR CARD MAY BE USED

Your card may be used at any place where Visa® and MasterCard® credit cards are accepted. For your own protection, please sign the card before using it. Your signature on the card is not a prerequisite to your obligation to pay amounts incurred on your Account. If a card is lost or stolen, you must tell us at once. You must also tell us at once if you think someone used a card without your permission. You may either write us a letter or call us at the address and phone number shown on your Statement. Until you do, you may have to pay (up to \$50.00) for purchases made by anyone who used the card without your permission.

### D. CREDIT LIMIT

Your Credit Limit is the total maximum amount we allow you to owe us at any time. You may not exceed any credit limit that we set for your Account. If you do use the Account for more than your Credit Limit, we can still charge you for all purchases, Interest Charges and other charges without giving up any of our rights under this Agreement. We may change your Credit Limit at any time.

#### E. PAYMENTS

You may pay all of your Account balance at any time without penalty. You must pay us at least the Minimum Payment Due for each Billing Period by the Payment Due Date shown on your monthly billing Statement. The Payment Due Date is the date the Minimum Payment Due is due to us.

#### F. INTEREST

At the end of each day we will add new charges to your balance and subtract payments we receive, and other credits that may apply. Your Annual Percentage Rate (APR) is shown on the Credit Card Application. The APR is divided by 365 and rounded to the next highest hundred thousandth of a percentage point to determine your Daily Periodic Rate. The daily periodic rate is used to determine the amount of periodic interest rate charges.

### G. DISCLOSURE OF VARIABLE RATES

Variable APRs are calculated by adding 16.00% to the U.S. prime rate published in The Wall Street Journal on the first day of the prior month ("Prime Rate"). The Annual Percentage Rate (APR) may vary April 1 or October 1 of each year. An increase in the Prime Rate will increase your applicable Daily Periodic Rates, which may increase the Interest Charge due on your Account and may increase the Minimum Payment Due. Each time the APR changes; we will apply it to any applicable balances.

# H. BALANCE COMPUTATION METHOD

The interest charges for the billing cycle are computed by applying the monthly periodic rate to the "average daily balance" of purchases (including cash advances and/or balance transfers).

To get the average daily balance, we take the beginning balance of your account each day, add any new purchases or cash advances/ balance transfers, and subtract any payments, credits, non-accruing fees, and unpaid interest charges. This gives us the daily balance. Then we add up all the daily balances for the billing cycle and divide the total by the number of days in the billing cycle.

### I. GOVERNING LAW

This Agreement is governed by laws of the state in which our main office is located, and applicable federal law. This is the law we are speaking of when we refer to a term permitted or required by applicable law.

#### J. FEES

Fees that you may be charged for services provided are set forth in the Credit Disclosures section of the Credit Application. By executing the Application you agree to pay them.

### K. DISPUTE RESOLUTION

We can delay enforcing our rights under this Agreement without losing them. If any provision of this Agreement is in conflict with applicable law, that provision will be considered to be modified to conform with applicable law. All disputes concerning this Agreement and use of cards issued pursuant to it will be resolved pursuant to federal and state law. We will promptly notify you once our investigation has been completed.

### L. UNLAWFUL TRANSACTIONS

You agree that you will not use your Account for any transaction that is unlawful. In addition, we reserve the right to deny transactions or authorizations from merchants we determine are apparently engaging in the Internet gambling business or identifying themselves through the Card Transaction records or otherwise as engaged in such business.

## M. CHANGE IN TERMS OF YOUR ACCOUNT

We can change or add to any terms of your Account at any time. We do not guarantee that the fees and the Annual Percentage Rates (APRs) on your Account are for any particular length of time. Future changes will be made in accordance with this Agreement and applicable law. We will provide you with such notice as is required by applicable law. You may cancel your card without penalty if you do not accept such changes, and you may pay off the existing balance under the account terms in place at time of cancellation.

# N. CHANGE OF NAME, ADDRESS OR TELEPHONE NUMBER(S)

You are responsible for promptly notifying us of a change in your name, address (including any e-mail address at which you agree to be contacted), or telephone number(s) including any wireless telephone number(s).